CERN OPENDAYS
Volunteers
Volontaires

Information Session for IT volunteers
CERN Open Days 2013

17th & 18th September 2013

IT Volunteer Coordination:
Andreas Wagner, Pawel Grzywaczewski

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Information Session for IT volunteers

- Outline
  - CERN Open Days 2013 General Information
  - IT Visit Point and Activities during Open Days
    - Visitor Flow (Tents, Video, CC Tours, Building 31)
    - Support to other visit points
  - Practical Information
  - Assignments & Upcoming training for IT volunteers
    - Welcome Point, CC Guides, Crowd Marshals, Grid Café, Google Tour, Google Liquid Galaxy, Wigner Centre,…
  - Summary/Questions

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Open Days 2013 General Information

- CERN Open Days Volunteers:
  - as of 18.09.2013: 2097 Volunteers total !
  - 157 volunteers assigned to IT/CC activities.
  - We will be about 85 volunteers for each time slot.

Thank you for volunteering!

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Open Days 2013 General Information

- CERN Open Days IT Volunteers:
  - Open Days for public: Saturday & Sunday 9:00 – 20:00
  - For IT volunteers:

Saturday

Morning: 8:00 - 15:00
Afternoon 14:00 - 21:00

Sunday

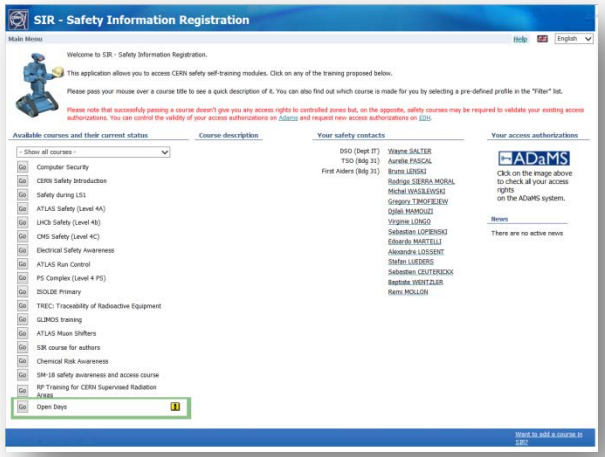
Morning: 8:00 - 15:00
Afternoon 14:00 - 21:00

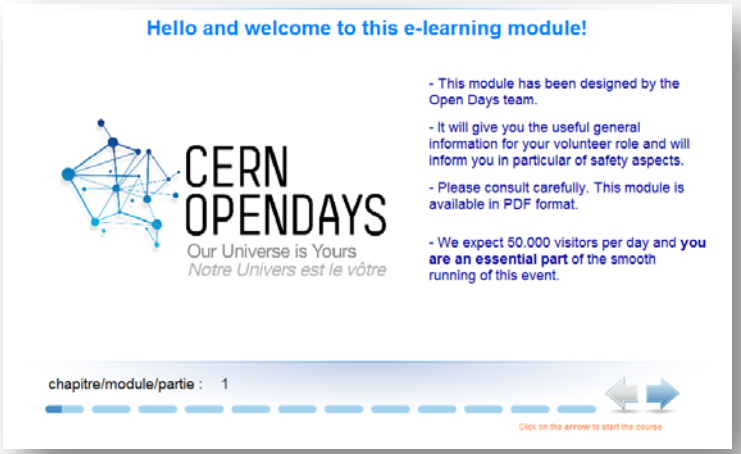
Handover of activities: 14:30

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Open Days 2013 General Information

- SIR Module for general information about the Open Days:





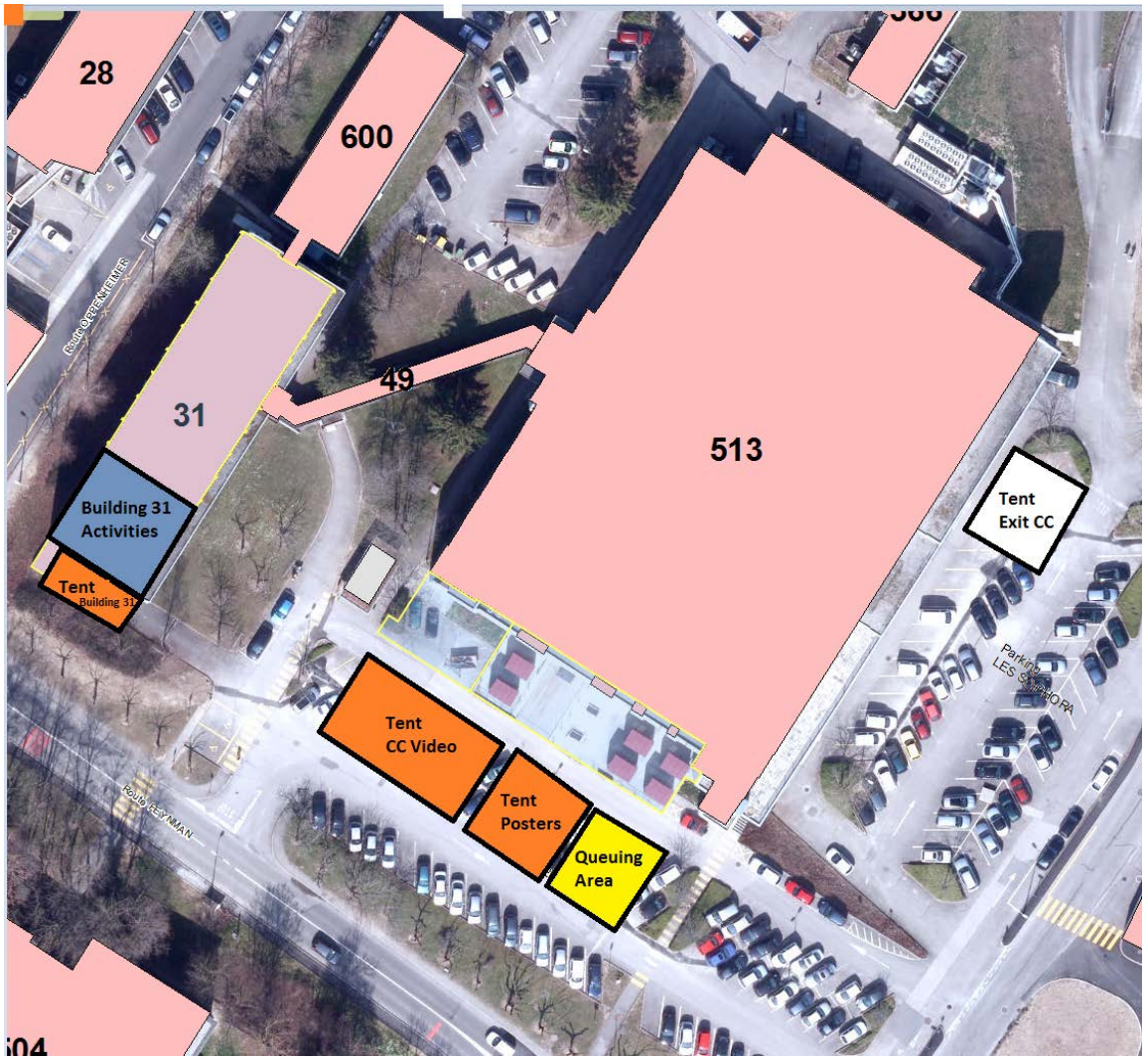
CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Information Session for IT volunteers

- Outline
  - CERN Open Days 2013 General Information
  - **IT Visit Point and Activities during Open Days**
    - Visitor Flow (Tents, Video, CC Tours, Building 31)
    - Support to other visit points
  - Practical Information
  - Important Safety Aspects
  - Assignments and Upcoming Training
    - Welcome Point, CC Guides, Crowd Marshals, Grid Café, Google Tour, Google Liquid Galaxy, Wigner Centre,…
  - Summary/Questions

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (I)

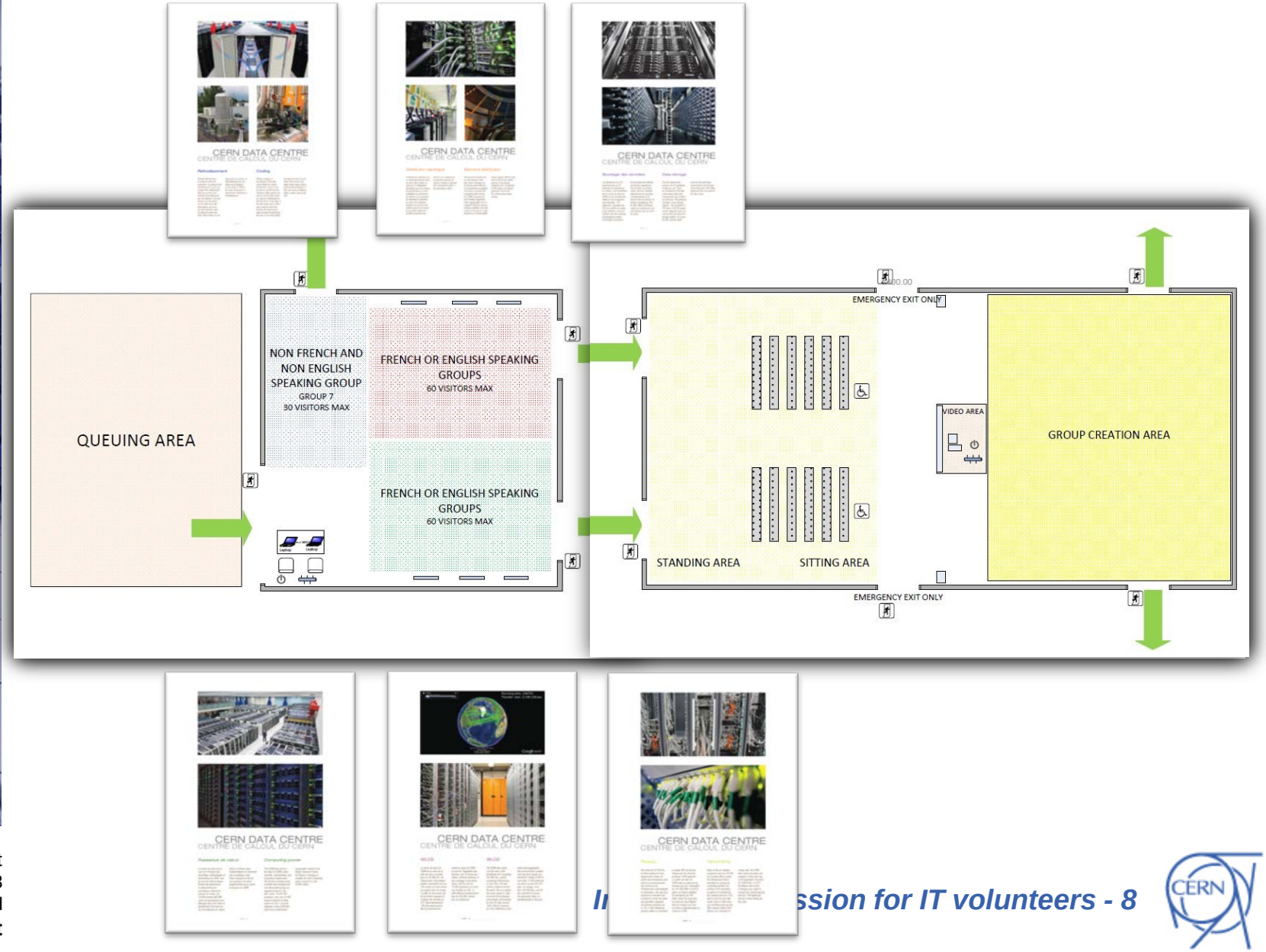


Site Manager:

Vincent Dore

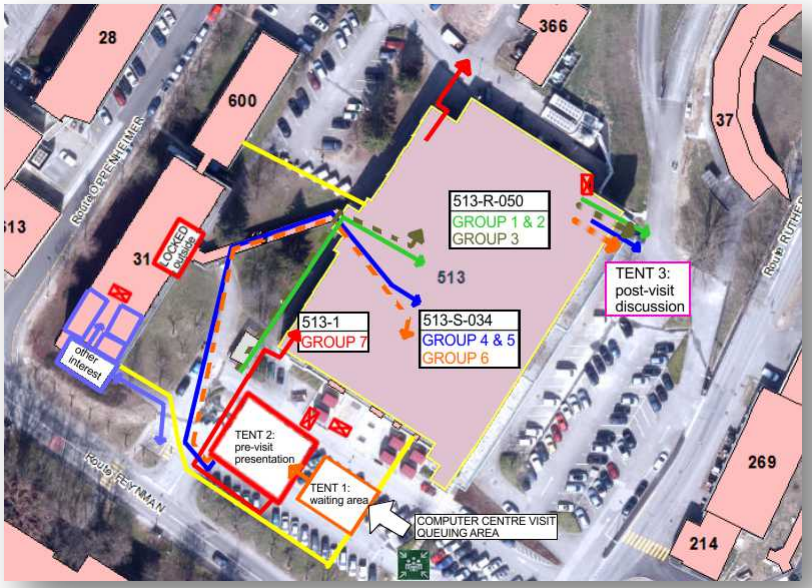
CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (II)



IT Visit Point and Activities (III)

- Visitors Flow - overview:
  - 150 visitors / 15 minutes into waiting area
  - divided into 7 groups:
  - Group 1 (no en/fr): 513 1st floor (30 visitors)
  - Group 2,3,4: CC tour R-050 (20 visitors per group)
  - Group 5,6,7: CC tour S-034
  - 2 guides per group,
  - in addition non-en/fr language experts on 1st floor of 513

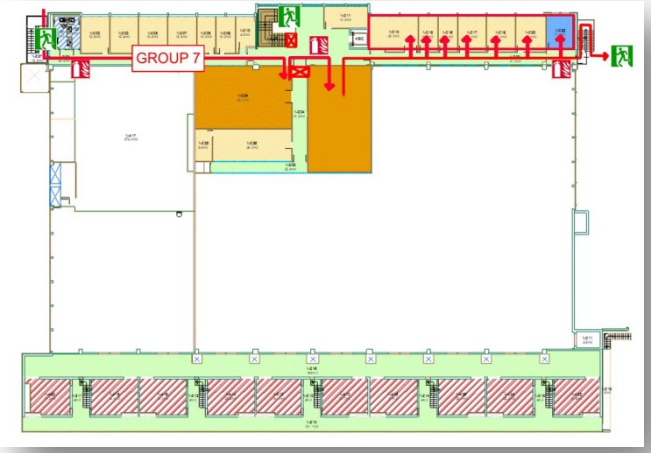


Note: Journalists have priority on other visitors to visit the sites provided that they have registered and can show their journalist green card. If no journalist card they have to register close to the main entrance and come back.

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (IV)

- Visitors Flow:



CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (IV)

- IT Posters
  - Cooling
  - Electrical Distribution
  - Data Storage
  - Computing Power
  - WLCG
  - Networking

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (VI)

- Video for the Open Days about IT
  - 7 minutes' video, 3 parts:
    - How computing evolved at CERN (from 1954 till now)
    - The role of the IT department
    - The data centre

  - Text in English and French

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (VII)

- Video for the Open Days – Part 1 (1min 30s):

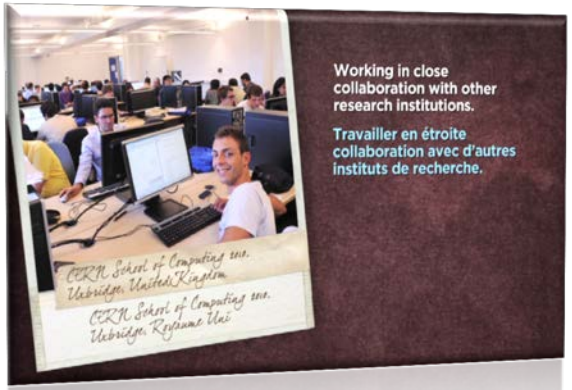
How computing evolved at CERN (from 1954 till now)

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (VIII)

- Video for the Open Days – Part 2 (2min 30s):

The role of the IT department



CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (IX)

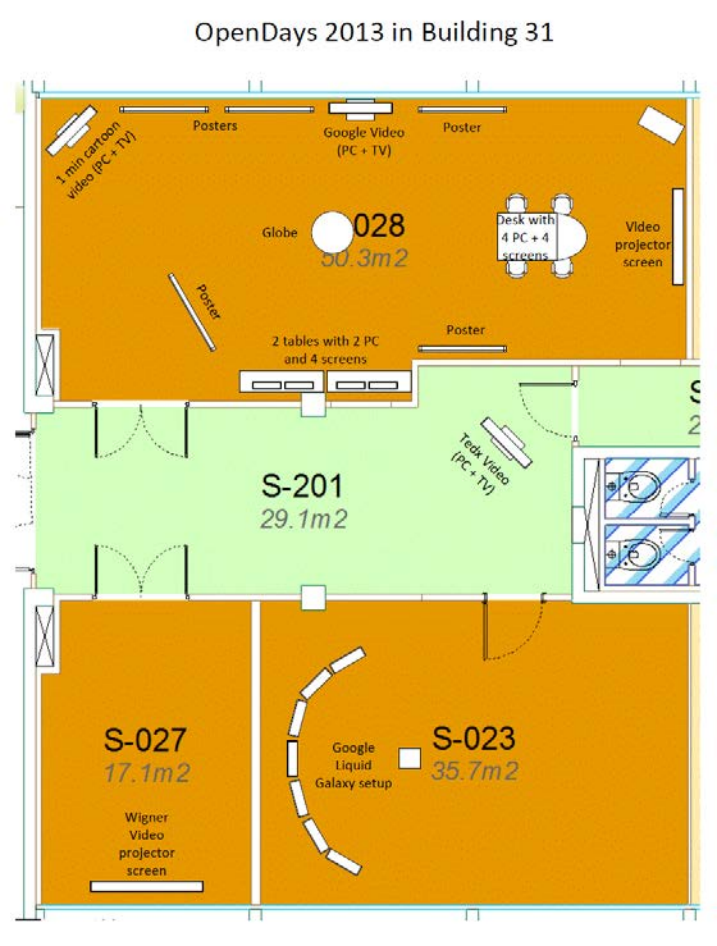
- Video for the Open Days – Part 3 (3 min):

The data centre

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (IX)

- Building 31 activities:



- Grid Cafe:
- Google Liquid Galaxy
- Presentation of the Wigner Datacentre

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

IT Visit Point and Activities (XI)

- IT Support to other visit points:
  - **AV support**
  - **Network Support**
  - **PC Support**

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Information Session for IT volunteers

- Outline
  - CERN Open Days 2013 General Information
  - IT Visit Point and Activities during Open Days
    - Visitor Flow (Tents, Video, CC Tours, Building 31)
    - Support to other visit points
  - **Practical Information**
  - Important Safety Aspects
  - Upcoming training for IT volunteers
    - Welcome Point, CC Guides, Crowd Marshals, Grid Café, Google Tour, Google Liquid Galaxy, Wigner Centre,…
  - Summary/Questions

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Practical Information

- Site access for volunteers:

  - With a special Open Days leaflet you will be able to access the closed areas and park on the CERN site

  The leaflet is in your clothes bag that will be provided

  - Once on the Meyrin or Prévessin sites, you are permitted to park in areas that do not obstruct the running of the Open Days

- Roads closed for public (Sat & Sun 8:00-21:00):

  - the road in front of the Meyrin site

  - the road in front of the Prévessin site

  - the road between the Meyrin and Prévessin sites (route de l'Europe)

Note: Gates C and E will be open.

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Practical Information

- The volunteer's outfit:

- You will be invited to collect a **pack** containing:

T-shirt

Cap

Winbreaker

- These clothes will identify you as a volunteer, please keep them on **at all times**

Note: We will offer to collect the outfit for IT volunteers from the CERN stores.

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Practical Information

- Picnic & Coffee:

- Picnics have been planned for you at the end of the morning and in the afternoon
- Picnics will be available at different visit points (no ticket required)

- Coffee will be provided at all times on visitor snack bars

Note: If you work morning and afternoon you will get two picnics!

Information Session for IT volunteers

- Outline
  - CERN Open Days 2013 General Information
  - IT Visit Point and Activities during Open Days
    - Visitor Flow (Tents, Video, CC Tours, Building 31)
    - Support to other visit points
  - Practical Information
  - **Assignments and Upcoming Training**
  - Summary/Questions

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Assignments & Upcoming training (I)

- Assignment to activity/role:
  - Tomorrow morning we will communicate to each volunteer the role/activity assignment including for which time slot(s).
  - We tried to match your preferences as far as possible!
    - There is some (limited) possibility of reassignments if you feel strongly uncomfortable with your assigned role/activity.

Saturday

Morning: 8:00 - 15:00
Afternoon 14:00 - 21:00

Sunday

Morning: 8:00 - 15:00
Afternoon 14:00 - 21:00

Handover of activities: 14:30

- Roles/Activities of volunteers in IT are a more specific then on the Volunteers web site – there was a general e-mail sent by the organizers with role and activities. Please note that roles specified in this general e-mail may be different that specific roles in IT, so wait for the e-mail from us.

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Assignments & Upcoming training (II)

- Training for IT volunteers:
  - Specific training will be provided for each role/activity, further details about the date of these training sessions will be communicated.
    - We will provide specific training to people assigned as Animators, Info Agent and CC Guides.
      - CC Guides Training:
        - Presentation on Friday 20th September at 10:00 in IT Auditorium
        - 'Hands-on' guided tours through the CC next week.
    - Wigner, Safety, Google, Grid Café, Audio Video Support, PC Support, people will be contacted by a person responsible for the activity.

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Summary

- Many thanks to many people in IT that are already working since many months to prepare for the IT Activities of the CERN Open Days 2013!
- This presentation and further relevant information will be made available on the IT Open Days Volunteer pages:

  https://information-technology.web.cern.ch/staff/openday-2013
- Please do follow the SIR “Open Days” module: http://sir.cern.ch

Thank you for volunteering to make the Open Days 2013 a great event for IT and for CERN!

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it

Questions

Questions ?

CERN IT Department
CH-1211 Genève 23
Switzerland
www.cern.ch/it